

BUSINESSSAFE

BusinessSafe is designed to aid businesses in protecting the safety and well-being of Florida's residents and visitors from threats. BusinessSafe provides private sector partners with open source information, analysis and resources to help protect their businesses and communities.

Florida Fusion Center 19-167

July 2019, Issue #2

BusinessSafe Highlight: Postal and Shipping

Criminal Activity

The postal and shipping industry is a complex transportation system integral to the U.S. economy. This sector oversees the daily conveyance of millions of products domestically and internationally. Individuals may seek to manipulate this system for personal, financial, or ideological gain. This leaves consumers and those who deliver mail at risk.

1. **Postal Robbery and Mail Theft** – Postal delivery personnel often transport money, valuables, and high-end items to residents and businesses. Packages and mail items that are left unattended may be at risk of being stolen. Postal vehicles may also be targeted for burglary.
 - [Protect Yourself: Mail & Package Theft](#)
 - [Post Office Burglary Victim Warns Others](#)
 - [Miami-Dade Postal Carrier Faces 50 Years in Mail Theft Case Involving Thousands in Cash](#)
2. **Drug Trafficking** – The postal system continues to be exploited by criminal organizations shipping illegal drugs through the mail. Extremely dangerous drugs like fentanyl are generally sent in small amounts which may make them difficult to detect. The United States Postal Service continues to identify new methods for ensuring the safety and integrity of the postal industry.
 - [Mind-Boggling New Tech Instantly Identifies Opioids and Drugs Hidden in USPS Packages](#)
 - [Central Florida Cocaine Trafficking Ring Dismantled](#)
3. **Informed Delivery Scams** – Informed delivery is a service offered by certain postal companies that allows customers to view scanned images of all incoming mail. However, this service has been manipulated by nefarious actors using the system to conduct identity theft and access users' credit card information.
 - [U.S. Secret Service Warns ID Thieves are Abusing USPS's Mail Scanning Service](#)
 - [Postal Service's Informed Delivery System Could be Used to Steal Your Mail](#)



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Terrorist Activity

Postal services may also be manipulated for terrorist activity. The postal industry implements vast screening procedures to identify dangerous substances and devices; however, terrorists and malicious actors may attempt to bypass these security procedures or identify other methods of delivery. Businesses and citizens can protect themselves by learning indicators of suspicious packages and mail. The following flyer provides indicators that may be of use identifying this type of activity: [How to Recognize Suspicious Packages and Mail](#)

1. **Mail and Package Bombs** – Malicious actors may choose to enclose hazardous devices in mailed packages. Improvised explosive devices can go undetected and pass postal security, posing potential bomb threats. Multiple government officials received packages of this kind in 2018, exemplifying the magnitude of impact these mailed bombs could have.
 - [Florida Man Arrested in Connection to Mail Bombs](#)
 - [Fact Sheet: Terrorist Attacks Involving Package Bombs](#)

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